Forgot Your Password

The Sentinel Portal uses passwordless sign-in, so there is no password to reset or recover.

How do I sign in if I forgot my password?

There is no password to remember. Enter your email address and request a new magic sign-in link. Open the link on the same device and browser where you started, then enter the one-time code sent to your registered phone by text message or voice call.

I didn't receive my sign-in link or code. What should I do?

Check your spam or junk folder for the sign-in email. If the email or one-time code still doesn't arrive, contact your Sentinel representative.

I'm setting up my account for the first time. What if I can't sign in?

You can sign up only after your Sentinel representative has set up portal access for your email address. If you receive a message that no account is set up for your email address, contact your Sentinel representative.